

IT Report

Proposed Workstation List:

Student workstations:

All student worker machines will be wiped. All leaving Grad student machines will be wiped.

Faculty/staff workstations:

A list of approved workstation setups. It sets a level of standardization while still giving user the freedom to choose. List contains Mac and Dell, laptops and desktops.

See Example.

Departmental Labs, Classroom Computing, Conference Rooms:

The Curl Lab:

At the start of the winter break, all computers, Mac and PCs, will be reimaged. Software will be used to join the macs to the domain in order to have network credentials.

Two new workstation setups were ordered and will be installed in the curl lab.

IMS:

All computers updated, moved to ADS, and have Atera installed on them.

Room 132, 255, and 266:

All conference room computers will be wiped at the beginning of Winter break.

Room 200 and 129:

These machines belong to the Dean's Office. I have no control over these machines. To log in using the guest account, follow the instructions on the wall. If you cannot locate the instructions, email me and I can help you log in.

Software Updates and User Account Management:

Atera and Viewfinity:

ALEC IT has purchased two new softwares. Atera is used to automate software installation, maintenance, and upgrades. This software is already being deployed, and is on all on-site computers. There are still a few off-site machines that still need it.

Viewfinity has become necessary to comply with TAMU policy that is increasingly restrictive of allowing individual users to have admin access on departmental computers. Viewfinity will allow ALEC IT to provide specific users and groups, for specific tasks, and manage that process remotely. This Allows each user to have administrative privileges when needed, without actually giving the user admin access. For example, all

users will be allowed to update/install programs such as Java, Adobe products, Office, and Windows updates. Viewfinity is installed on about 1/3 of the machines.

This software was purchased jointly by three departments: ALEC, RPTS, and ENTO. The estimated annual cost to ALEC for these two packages going forward will be \$2,688 (\$948 for Atera, \$1,740 for Viewfinity).